

# 2023 - 2024 ACADEMIC YEAR

#### Dear parents,

The European School and Sodexo would like to take this opportunity to inform you about the prices for the catering services offered at the Secondary restaurant and cafeteria and the mode of operation for the 2023-2024 academic year.

#### **Prices**

Secondary restaurant		Cafeteria	
Soup of the day	1.15 €	Sandwich	3.85 €
Dish	6.55 €	Small sandwich	2.75 €
Dish + starter or dish + dessert	6.90 €	Salad	4.10 €
Starter + dish + dessert	7.20 €	Fresh fruit salad	2.20 €
Dessert	1.20 €	Pain au chocolat	1.25 €
Fresh fruit	0.65 €	Croissant	1.05 €

### **Opening times**

Secondary restaurant:	Monday to Friday	→12.00 p.m. until 2 p.m.
Cafeteria:	Monday to Friday	$\rightarrow$ 8 a.m. until 4 p.m.

### **Payments**

All the catering services must be paid by electronic badge provided by SODEXO. Your child will use the same badge throughout their time at secondary school and their balance will be carried over automatically each year.

We remind you that **the badge is personal and remain under the full responsibility of his owner.** The badge is the only means of payment authorised in the Secondary restaurant and the cafeteria.

For new pupils, the badge should be requested by e-mail (<u>ecoleeuropeenne1.lu@sodexo.com</u>) or through our website: <u>www.sodexoeducation.lu</u> (*Contact* page).

Then we will open an Moneweb's account for your child and create a badge which will be available at the Sodexo's desk situated behind the school's restaurants.

A user name and password will be provided with the badge. You will need these to top up the account through our website.

However, on their first purchase (at the Secondary restaurant or cafeteria), your child or children will need a minimum of  $\leq 20.00$  in cash. Firstly to top up the Moneweb account ( $\leq 10.00$  minimum) and secondly to cover the costs of badge creation, which amounts to  $\leq 10.00$  and which will be debited automatically from the account.

## Badge top up

There are two ways to top up the badge:

- Either online at the top-up website: <u>www.sodexoeducation.lu</u> (secured payment page).
- Or by cash at the cafeteria or Secondary restaurant (minimum top-up of €10.00).

## Lost, theft or others

Any loss or theft must be reported to Sodexo by e-mail at: <u>ecoleeuropeenne1.lu@sodexo.com</u>. The badge replacement will be charged 15.00 € and the balance of the previous card will be transferred to the new one.

For any question you can contact us through your website or by e-mail at ecoleeuropeenne1.lu@sodexo.com .

Yours faithfully.

European School Luxembourg I Martin WEDEL Director

Sodexo Luxembourg Grégory BEKAERT Operations Manager